



City of St. Johns, MI FAQ'S for Water/Sewer Billing

100 East State Street, Suite 1100, P.O. Box 477
St. Johns, Michigan 48879
(989) 224-8944 Ext. 282 or 280

UNPAID BILLS ARE A LIEN ON THE PROPERTY.

FAILURE TO RECEIVE BILL DOES NOT WAIVE PENALTY.

NEW! ACH (Automatic Bill Payment)

The City of St. Johns is now able to electronically collect water/sewer payments from your checking or savings account. There is a form that needs to be filled out and signed before we can withdraw funds; a cancelled check will also be required with the form. Please call (989) 224-8944 Ext. 282 or 280 to have a form mailed, faxed, emailed, or stop into City offices.

Emailing water/sewer bill (Go Paperless)

You have the option to have your water/sewer bill emailed to you. You will not receive a paper bill in the mail. Please contact City offices at (989) 224-899 Ext. 282 or 280 or email twright@ci.saint-johns.mi.us or btomasek@ci.saint-johns.mi.us to get your account set up.

What options do I have to pay my water/sewer bill?

The City of St. Johns accepts on-line payments, cash or check. For on-line payments please visit our website at www.cityofsaintjohns.mi.us and click on the link for water/sewer to access your account, a fee will be assessed by official payments. A check can be mailed, dropped off at City offices or placed in our drop box which is located in the courthouse parking lot near Cass Street. Please have either your bill stub or account number written on your check when making a payment. Please do not place cash in the mail or in the drop box. Any payment received in the drop box after 5:00 pm of the due date will be counted as late. If paying in cash, please drop off at City offices.

I am an owner, renter, or landlord, how can I find out if the water/sewer bill has been paid?

You can check the account on-line by visiting the City's website at www.cityofsaintjohns.mi.us and clicking on the water/sewer link. Or you can simply call the water/sewer billing department at (989) 224-8944 Ext. 282 or 280. Please email twright@ci.saint-johns.mi.us or btomasek@ci.saint-johns.mi.us to inquire about any further water/sewer questions.

What happens if my water/sewer bill goes unpaid?

If a water/sewer bill is not paid by the due date, a 10% penalty is added on to your account. If the water/sewer bill is not paid the following year by May 22, the unpaid balance will go onto the property owner's taxes. You may make payments on your water/sewer bill anytime.